

## **Table of contents**

THE QUESTIONNAIRE .....	9
PARTICIPANTS LIST .....	13
HOW TO USE THE DATA .....	14
SUMMARY OF MAIN FINDINGS .....	15
Characteristics of the Sample .....	15
Length of Time that Survey Participants have been Lending out Tablets to Library Patrons .....	15
Average Stock of Tablets Maintained for Patron Lending .....	15
Number of Tablets Purchased for Patron Lending in 2013 .....	15
Spending for Tablet Computers in 2013 .....	15
Tablet Brand Preferences .....	16
Purchasing Plans for Various Tablet Brands .....	16
How Libraries Finance their Tablet Lending Program .....	17
Impact of the Tablet Lending Program on Pre-Existing Laptop Lending Programs .....	17
Loss of Tablets to Theft and Negligence .....	17
How Often Tablets Loaned Out are Overdue .....	17
Loss of Tablets to Accidents or Staff Neglect .....	17
CHARACTERISTICS OF THE SAMPLE .....	18
Table 1.1 The number of total employees (full time equivalent) at your library is approximately? .....	18
Table 1.2 The number of total employees (full time equivalent) at your library is approximately? Broken out by type of library .....	18
Table 1.3 The number of total employees (full time equivalent) at your library is approximately? Broken out by Number of Employees .....	18
Table 1.4 The number of total employees (full time equivalent) at your library is approximately? Broken out by libraries with current tablet lending and those planning it for the near future .....	19
Table 1.5 The number of total employees (full time equivalent) at your library is approximately? Broken out by Library Total Stock of Tablets for Loan .....	19
Table 2.1 How long, in number of years, has the library been lending out tablet computers? .....	20
Table 2.2 How long, in number of years, has the library been lending out tablet computers? Broken out by type of library .....	20
Table 2.3 How long, in number of years and/or months, has the library been lending out tablet computers? Broken out by Number of Employees .....	20
Table 2.4 How long, in number of years and/or months, has the library been lending out tablet computers? Broken out by libraries with current tablet lending and those planning it for the near future .....	20
Table 2.5 How long, in number of years and/or months, has the library been lending out tablet computers? Broken out by Library Total Stock of Tablets for Loan .....	21

CHAPTER 1: STOCK & FLOW OF TABLETS & APPS.....	22
Table 3.1 What is the library's stock of tablet computers for lending to patrons? (Or, if you plan to introduce tablets within the next year how many tablets do you plan to start with?) .....	22
Table 3.2 What is the library's stock of tablet computers for lending to patrons? (Or, if you plan to introduce tablets within the next year how many tablets do you plan to start with?) Broken out by type of library .....	22
Table 3.3 What is the library's stock of tablet computers for lending to patrons? (Or, if you plan to introduce tablets within the next year how many tablets do you plan to start with?) Broken out by Number of Employees.....	22
Table 3.4 What is the library's stock of tablet computers for lending to patrons? (Or, if you plan to introduce tablets within the next year how many tablets do you plan to start with?) Broken out by libraries with current tablet lending and those planning it for the near future .....	23
Table 3.5 What is the library's stock of tablet computers for lending to patrons? (Or, if you plan to introduce tablets within the next year how many tablets do you plan to start with?) Broken out by Library Total Stock of Tablets for Loan .....	23
Table 4 How many tablet computers for library lending did the library purchase in each of the following years? .....	24
Table 4.1.1 How many tablet computers for library lending did the library purchase in 2013?.....	24
Table 4.1.2 How many tablet computers for library lending did the library purchase in 2013? Broken out by type of library .....	24
Table 4.1.3 How many tablet computers for library lending did the library purchase in 2013? Broken out by Number of Employees .....	24
Table 4.1.4 How many tablet computers for library lending did the library purchase in 2013? Broken out by libraries with current tablet lending and those planning it for the near future.....	24
Table 4.1.5 How many tablet computers for library lending did the library purchase in 2013? Broken out by Library Total Stock of Tablets for Loan.....	25
Table 4.2.1 How many tablet computers for library lending did the library purchase in 2014? (estimated for the full year) .....	25
Table 4.2.2 How many tablet computers for library lending did the library purchase in 2014? (estimated for the full year) Broken out by type of library .....	25
Table 4.2.3 How many tablet computers for library lending did the library purchase in 2014? (estimated for the full year) Broken out by Number of Employees.....	25
Table 4.2.4 How many tablet computers for library lending did the library purchase in 2014? (estimated for the full year) Broken out by libraries with current tablet lending and those planning it for the near future .....	26
Table 4.2.5 How many tablet computers for library lending did the library purchase in 2014? (estimated for the full year) Broken out by Library Total Stock of Tablets for Loan .....	26
Table 5 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in each of the following years? \$ US.....	27
Table 5.1.1 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in 2013? .....	27
Table 5.1.2 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in 2013? Broken out by type of library .....	27
Table 5.1.3 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in 2013? Broken out by Number of Employees.....	27

Table 5.1.4 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in 2013? Broken out by libraries with current tablet lending and those planning it for the near future .....	28
Table 5.1.5 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in 2013? Broken out by Library Total Stock of Tablets for Loan	28
Table 5.2.1 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in 2014? (estimated for the entire year) .....	28
Table 5.2.2 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in 2014? (estimated for the entire year) Broken out by type of library.....	28
Table 5.2.3 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in 2014? (estimated for the entire year) Broken out by Number of Employees.....	29
Table 5.2.4 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in 2014? (estimated for the entire year) Broken out by libraries with current tablet lending and those planning it for the near future.....	29
Table 5.2.5 How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in 2014? (estimated for the entire year) Broken out by Library Total Stock of Tablets for Loan.....	29
Does the library pre-load its tablets with any software, apps or other materials? If so what do you pre-load or plan to pre-load if you are in the introductory stage? .....	30
What are some of the most favorite apps that you find that your library patrons download to use with the tablet computers that they borrow?.....	32
CHAPTER 2: TABLET BRAND PREFERENCES.....	33
What brand is the single most common tablet for loan in your library? (or what are your current plans if you are in the planning stages?) .....	33
Table 6.1 What percentage of your total stock of tablets for lending is accounted for by this most common brand? .....	34
Table 6.2 What percentage of your total stock of tablets for lending is accounted for by this most common brand? Broken out by type of library .....	34
Table 6.3 What percentage of your total stock of tablets for lending is accounted for by this most common brand? Broken out by Number of Employees.....	34
Table 6.4 What percentage of your total stock of tablets for lending is accounted for by this most common brand? Broken out by libraries with current tablet lending and those planning it for the near future.....	35
Table 6.5 What percentage of your total stock of tablets for lending is accounted for by this most common brand? Broken out by Library Total Stock of Tablets for Loan .....	35
Break down the library's current stock of tablet computers for patron use by type of tablet and brand. (If you are in the planning stages what is your anticipated stock of brands?)....	36
Table 7 How likely is your library to purchase any of the following brands of tablet computer for patron lending in the next two years?.....	37
Table 7.1.1 How likely is your library to purchase an iPad tablet computer for patron lending in the next two years?.....	37
Table 7.1.2 How likely is your library to purchase an iPad tablet computer for patron lending in the next two years? Broken out by library type.....	37
Table 7.1.3 How likely is your library to purchase an iPad tablet computer for patron lending in the next two years? Broken out by Number of Employees? .....	37
Table 7.1.4 How likely is your library to purchase an iPad tablet computer for patron lending in the next two years? Broken out by libraries with current tablet lending and those planning it for the near future .....	37

Table 7.1.5 How likely is your library to purchase an iPad tablet computer for patron lending in the next two years? Broken out by total stock of tablets for loan.....	38
Table 7.2.1 How likely is your library to purchase a Samsung Galaxy tablet computer for patron lending in the next two years?.....	38
Table 7.2.2 How likely is your library to purchase a Samsung Galaxy tablet computer for patron lending in the next two years? Broken out by library type .....	38
Table 7.2.3 How likely is your library to purchase a Samsung Galaxy tablet computer for patron lending in the next two years? Broken out by number of employees .....	39
Table 7.2.4 How likely is your library to purchase a Samsung Galaxy tablet computer for patron lending in the next two years? Broken out by libraries with current tablet lending and those planning it for the near future .....	39
Table 7.2.5 How likely is your library to purchase a Samsung Galaxy tablet computer for patron lending in the next two years? Broken out by total stock of tablets for loan.....	39
Table 7.3.1 How likely is your library to purchase a Google Nexus tablet computer for patron lending in the next two years?.....	39
Table 7.3.2 How likely is your library to purchase a Google Nexus tablet computer for patron lending in the next two years? Broken out by library type .....	40
Table 7.3.3 How likely is your library to purchase a Google Nexus tablet computer for patron lending in the next two years? Broken out by number of employees .....	40
Table 7.3.4 How likely is your library to purchase a Google Nexus tablet computer for patron lending in the next two years? Broken out by libraries with current tablet lending and those planning it for the near future .....	40
Table 7.3.5 How likely is your library to purchase a Google Nexus tablet computer for patron lending in the next two years? Broken out by total stock of tablets for loan.....	40
Table 7.4.1 How likely is your library to purchase a Hisense tablet computer for patron lending in the next two years?.....	41
Table 7.4.2 How likely is your library to purchase a Hisense tablet computer for patron lending in the next two years? Broken out by library type.....	41
Table 7.4.3 How likely is your library to purchase a Hisense tablet computer for patron lending in the next two years? Broken out by number of employees .....	41
Table 7.4.4 How likely is your library to purchase a Hisense tablet computer for patron lending in the next two years? Broken out by libraries with current tablet lending and those planning it for the near future .....	41
Table 7.4.5 How likely is your library to purchase a Hisense tablet computer for patron lending in the next two years? Broken out by total stock of tablets for loan.....	42
Table 7.5.1 How likely is your library to purchase a Microsoft Surface tablet computer for patron lending in the next two years?.....	42
Table 7.5.2 How likely is your library to purchase a Microsoft Surface tablet computer for patron lending in the next two years? Broken out by library type:.....	42
Table 7.5.3 How likely is your library to purchase a Microsoft Surface tablet computer for patron lending in the next two years? Broken out by number of employees .....	43
Table 7.5.4 How likely is your library to purchase a Microsoft Surface tablet computer for patron lending in the next two years? Broken out by libraries with current tablet lending and those planning it for the near future .....	43
Table 7.5.5 How likely is your library to purchase a Microsoft Surface tablet computer for patron lending in the next two years? Broken out by total stock of tablets for loan.....	43
Table 7.6.1 How likely is your library to purchase a Nook tablet computer for patron lending in the next two years?.....	43
Table 7.6.2 How likely is your library to purchase a Nook tablet computer for patron lending in the next two years? Broken out by library type.....	44

Table 7.6.3 How likely is your library to purchase a Nook tablet computer for patron lending in the next two years? Broken out by number of employees .....	44
Table 7.6.4 How likely is your library to purchase a Nook tablet computer for patron lending in the next two years? Broken out by libraries with current tablet lending and those planning it for the near future .....	44
Table 7.6.5 How likely is your library to purchase a Nook tablet computer for patron lending in the next two years? Broken out by total stock of tablets for loan.....	45
Table 7.7.1 How likely is your library to purchase an Amazon Kindle tablet computer for patron lending in the next two years?.....	45
Table 7.7.2 How likely is your library to purchase an Amazon Kindle tablet computer for patron lending in the next two years? Broken out by library type .....	45
Table 7.7.3 How likely is your library to purchase an Amazon Kindle tablet computer for patron lending in the next two years? Broken out by number of employees .....	46
Table 7.7.4 How likely is your library to purchase an Amazon Kindle tablet computer for patron lending in the next two years? Broken out by libraries with current tablet lending and those planning it for the near future .....	46
Table 7.7.5 How likely is your library to purchase an Amazon Kindle tablet computer for patron lending in the next two years? Broken out by total stock of tablets for loan.....	46
Table 7.8.1 How likely is your library to purchase a SONY tablet computer for patron lending in the next two years?.....	46
Table 7.8.2 How likely is your library to purchase a SONY tablet computer for patron lending in the next two years? Broken out by library type.....	47
Table 7.8.3 How likely is your library to purchase a SONY tablet computer for patron lending in the next two years? Broken out by number of employees .....	47
Table 7.8.4 How likely is your library to purchase a SONY tablet computer for patron lending in the next two years? Broken out by libraries with current tablet lending and those planning it for the near future .....	47
Table 7.8.5 How likely is your library to purchase a SONY tablet computer for patron lending in the next two years? Broken out by total stock of tablets for loan.....	47
Table 7.9.1 How likely is your library to purchase an Asus Transformer tablet computer for patron lending in the next two years? .....	48
Table 7.9.2 How likely is your library to purchase an Asus Transformer tablet computer for patron lending in the next two years? Broken out by library type.....	48
Table 7.9.3 How likely is your library to purchase an Asus Transformer tablet computer for patron lending in the next two years? Broken out by number of employees .....	48
Table 7.9.4 How likely is your library to purchase an Asus Transformer tablet computer for patron lending in the next two years? Broken out by libraries with current tablet lending and those planning it for the near future.....	48
Table 7.9.5 How likely is your library to purchase an Asus Transformer tablet computer for patron lending in the next two years? Broken out by total stock of tablets for loan ...	49
What were the key factors that led you to purchase one brand of tablet over another? .....	50
CHAPTER 3: FUNDING THE LENDING PROGRAM IN LIBRARIES .....	52
Table 8.1 How is your laptop lending program primarily financed? .....	52
Table 8.2 How is your laptop lending program primarily financed? Broken out by type of library .....	52
Table 8.3 How is your laptop lending program primarily financed? Broken out by Number of Employees .....	52
Table 8.4 How is your laptop lending program primarily financed? Broken out by libraries with current tablet lending and those planning it for the near future.....	53
Table 8.5 How is your laptop lending program primarily financed? Broken out by Library Total Stock of Tablets for Loan .....	53

CHAPTER 4: IMPACT ON EXISTING RESOURCES.....	54
What has been the impact of your tablet lending program on the lending of laptops to your library patrons? Has it reduced demand? If so by how much? Will you continue to purchase laptops to lend to library patrons? .....	54
What has been the impact of the tablet lending program on use of the eBooks offered by the library? If it has led to an increased use of these resources, by how much? Has it affected the use of other library materials?.....	56
CHPATER 5: RETURS POLICIES, THEFT & NEGLIGENCE .....	58
Table 9.1 Has the library lost any tablets to theft or negligence? .....	58
Table 9.2 Has the library lost any tablets to theft or negligence? Broken out by type of library .....	58
Table 9.3 Has the library lost any tablets to theft or negligence? Broken out by Number of Employees .....	58
Table 9.4 Has the library lost any tablets to theft or negligence? Broken out by libraries with current tablet lending and those planning it for the near future.....	58
Table 9.5 Has the library lost any tablets to theft or negligence? Broken out by Library Total Stock of Tablets for Loan .....	59
If so what was lost to theft? .....	60
What percentage of tablets loaned out are returned overdue or not returned at all?.....	61
Table 10.1 Has the library lost any tablets to accidents or patron/staff neglect or maltreatment of the resource?.....	62
Table 10.2 Has the library lost any tablets to accidents or patron/staff neglect or maltreatment of the resource? Broken out by type of library.....	62
Table 10.3 Has the library lost any tablets to accidents or patron/staff neglect or maltreatment of the resource? Broken out by Number of Employees .....	62
Table 10.4 Has the library lost any tablets to accidents or patron/staff neglect or maltreatment of the resource? Broken out by libraries with current tablet lending and those planning it for the near future .....	62
Table 10.5 Has the library lost any tablets to accidents or patron/staff neglect or maltreatment of the resource? Broken out by Library Total Stock of Tablets for Loan.....	63
For how long does the library allow patrons to checkout a tablet computer?.....	64
CHAPTER 6: LIBRARY SUPPORT FOR TABLET USERS.....	66
Table 11.1 Does the library offer any formal sessions or classes to teach patrons how to use the tablets that they can borrow at the library? .....	66
Table 11.2 Does the library offer any formal sessions or classes to teach patrons how to use the tablets that they can borrow at the library? Broken out by type of library.....	66
Table 11.3 Does the library offer any formal sessions or classes to teach patrons how to use the tablets that they can borrow at the library? Broken out by Number of Employees.....	66
Table 11.4 Does the library offer any formal sessions or classes to teach patrons how to use the tablets that they can borrow at the library? Broken out by libraries with current tablet lending and those planning it for the near future .....	67
Table 11.5 Does the library offer any formal sessions or classes to teach patrons how to use the tablets that they can borrow at the library? Broken out by Library Total Stock of Tablets for Loan .....	67
What are some of the most common problems that patrons have in using tablets?.....	68
Table 12.1 Did the library reference desk or help desk experience a surge in patron inquiries about how to use tablets when you started your tablet lending program? .....	69
Table 12.2 Did the library reference desk or help desk experience a surge in patron inquiries about how to use tablets when you started your tablet lending program? Broken out by type of library.....	69

Table 12.3 Did the library reference desk or help desk experience a surge in patron inquiries about how to use tablets when you started your tablet lending program? Broken out by Number of Employees .....	69
Table 12.4 Did the library reference desk or help desk experience a surge in patron inquiries about how to use tablets when you started your tablet lending program? Broken out by libraries with current tablet lending and those planning it for the near future.....	70
Table 12.5 Did the library reference desk or help desk experience a surge in patron inquiries about how to use tablets when you started your tablet lending program? Broken out by Library Total Stock of Tablets for Loan.....	70
How does your library "wipe tablets clean" of all patron content and history once they are returned by patrons? .....	71
Table 13.1 About how long does it take in minutes to check in, wipe clean and reset a tablet to make it available to the next patron? .....	73
Table 13.2 About how long does it take in minutes to check in, wipe clean and reset a tablet to make it available to the next patron? Broken out by type of library .....	73
Table 13.3 About how long does it take in minutes to check in, wipe clean and reset a tablet to make it available to the next patron? Broken out by Number of Employees .....	73
Table 13.4 About how long does it take in minutes to check in, wipe clean and reset a tablet to make it available to the next patron? Broken out by libraries with current tablet lending and those planning it for the near future.....	74
Table 13.5 About how long does it take in minutes to check in, wipe clean and reset a tablet to make it available to the next patron? Broken out by Library Total Stock of Tablets for Loan.....	74
Share with us some of your tablet circulation statistics for the past year. How many tablet lending sessions or check outs occurred in the past year? .....	75
CHAPTER 7: ADVICE .....	76
What advice can you offer to your peers about how to develop a tablet lending program? Please specify your type of library in your answer (i.e. public, academic, etc.) If you are in the planning stages comment on how to develop an effective plan and how you are developing your policies.....	76

## THE QUESTIONNAIRE

### Introductory Information and Characteristics of the Sample

1. Please give us the following contact information:
  - A. Name:
  - B. Organization:
  - C. Work Title:
  - D. Country:
  - E. Email Address:
  - F. Phone Number
2. Type of Library
  - A. Public Library
  - B. Private College Library
  - C. Public College Library
  - D. Special Library
  - E. Other (please specify):
3. The number of total employees (full time equivalent) at your library is approximately?
4. Does your library lend out tablet computers to library patrons?
  - A. Yes
  - B. No but we plan to introduce a tablet lending program within a year
5. How long, in number of years and/or months, has the library been lending out tablet computers?

### CHAPTER 1 – Stock and Flow of Tablets & Apps

6. What is the library's stock of tablet computers for lending to patrons? (Or, if you plan to introduce tablets within the next year how many tablets do you plan to start with?)
7. How many tablet computers for library lending did the library purchase in each of the following years:
  - A. 2013:
  - B. 2014 (estimated for the full year)
8. How much did the library spend for tablet computers (\$ US) for the library's tablet lending program in each of the following years?
  - A. 2013:
  - B. 2014 (estimated for the full year)



9. Does the library pre-load its tablets with any software, apps or other materials? If so what do you pre-load or plan to pre-load if you are in the introductory stage?
10. What are some of the most favorite apps that you find that your library patrons download to use with the tablet computers that they borrow?

## CHAPTER 2–Tablet Brand Preferences

11. What brand is the single most common tablet for loan in your library? (or what are your current plans if you are in the planning stages?)
12. What percentage of your total stock of tablets for lending is accounted for by this most common brand?
13. Break down the library's current stock of tablet computers for patron use by type of tablet and brand. (If you are in the planning stages what is your anticipated stock of brands?)
14. How likely is your library to purchase any of the following brands of tablet computer for patron lending in the next two years?

	Highly Likely	Likely	Not Very Likely	Highly Unlikely
iPad				
Samsung Galaxy				
Google Nexus				
Hisense				
Microsoft Surface				
Nook				
Amazon Kindle				
SONY				
Asus Transformer				

15. What were the key factors that led you to purchase one brand of tablet over another?

## CHAPTER 3 –Funding the Lending Programs In Libraries

16. How is your laptop lending program primarily financed?
  - A. Library Operating Budget
  - B. Library Capital Budget
  - C. Grant
  - D. Endowment of other Special Fund
  - E. Other (please specify):

## **CHAPTER 4 – Impact on Existing Resources**

Note: Libraries that are in the planning stages may skip questions 16 through 21.

17. What has been the impact of your tablet lending program on the lending of laptops to your library patrons? Has it reduced demand? If so by how much? Will you continue to purchase laptops to lend to library patrons?
18. What has been the impact of the tablet lending program on use of the eBooks offered by the library? If it has led to an increased use of these resources, by how much? Has it affected the use of other library materials?

## **CHAPTER 5 – Returns Policies, Theft and Negligence**

19. Has the library lost any tablets to theft or negligence?
  - A. Yes
  - B. No
20. If so what was lost to theft?
21. Has the library lost any tablets to accidents or patron/staff neglect or maltreatment of the resource?
  - A. Yes
  - B. No
22. What percentage of tablets loaned out are returned overdue or not returned at all?
23. For how long does the library allow patrons to checkout a tablet computer?

## **CHAPTER 6 – Library Support for Tablet Users**

Libraries that are in the planning stages may skip questions 25 and 28 and discuss their plans for the other questions in this section.

24. Does the library offer any formal sessions or classes to teach patrons how to use the tablets that they can borrow at the library?
  - A. Yes
  - B. No
25. What are some of the most common problems that patrons have in using tablets?
26. Did the library reference desk or help desk experience a surge in patron inquiries about how to use tablets when you started your tablet lending program?
  - A. Yes
  - B. No

27. How does your library "wipe tablets clean" of all patron content and history once they are returned by patrons?
28. About how long does it take in minutes to check in, wipe clean and reset a tablet to make it available to the next patron?
29. Share with us some of your tablet circulation statistics for the past year. How many tablet lending sessions or check outs occurred in the past year?

## **CHAPTER 7 – Advice**

30. What advice can you offer to your peers about how to develop a tablet lending program? Please specify your type of library in your answer (i.e. public, academic, etc.) If you are in the planning stages comment on how to develop an effective plan and how you are developing your policies.

## **PARTICIPANTS LIST**

Albert Einstein College of Medicine  
Anoka County Library  
Austin Comm. College  
BridgeValley Community and Technical College  
Carrollton Public Library  
Central Texas College Oveta Culp Hobby Memorial Library  
Cleveland Clinic Alumni Library  
Cone Health  
Cromaine District Library  
CUNY Queens College  
Gibbs Library  
Gibbs Memorial Library  
Greece Public Library  
Ina Dillard Russell Library at Georgia College  
Indiana State University  
Kingsbrook Jewish Medical Center  
Lansing Community College Library  
Lewiston Public Library  
Limestone College  
Marriott Library Univ. of Utah  
MCCS  
Mercy College/Manhattan  
Naples Library  
North Central Regional Libraries/Wenatchee Public Library  
Northshore Technical Community College  
OU-Tulsa  
Pellissippi State Community College  
Pfeiffer University  
Prairie du Chien Memorial Library  
Speer Memorial Library  
St. Ambrose University  
TouroCollege  
UNCP  
University of Baltimore, Langsdale Library  
University of Connecticut  
University of Hartford Libraries  
UO Portland Library & Learning Commons  
Virginia Commonwealth University in Qatar  
Virginia Western Community College  
Wake Forest Baptist School of Medicine  
ZweibibliothekMedizin, University Munster